

## VISITORS



Ontario's Chief Medical Officer of Health has recommended that we allow only essential visitors into the building. In that context, the ministry is Identifying essential visitors as those who have a resident who is extremely ill or requires end-of-life care. Although St. John's Centre is not regulated by the Retirement Homes Act, we are following the same strict protocols for retirement homes and long-term care facilities to ensure the safety of tenants and staff.

Vendors who provide essential services such as medical personnel, cable and telephone installation providers, food/medication deliveries and moving companies, who pass active screening tool, are permitted entry into the Centre. All essential visitors are required to sanitize upon entry and as often as needed thereafter, don a non-surgical mask and maintain a 2-meter distance from others, where possible.

### Enhanced Safety and Security Measures

Anyone entering the building is required to use the front entrance. For security purposes, the back entrance has been locked via a swing latch (similar to hotel room security latch) to restrict incoming traffic. This "latch" allows for an unobstructed means of egress in case of an emergency. The back door is checked by the security guard, hourly, to ensure compliance.

Security cameras are strategically placed inside and outside of the building to monitor daily activity.